



Know your Limits, Play Responsibly and Patron Protection

IT'S MORE FUN WHEN IT'S FOR FUN.™

At the Tulalip Gaming Organization's (TGO) DraftKings Sportsbook it's all about having fun, and we want it to stay that way! It's important to remember that you should only bet what you can afford and always set yourself reasonable limits. But our top goal is bigger than that. From the second you open an account to the moment you get your hands on your winnings; our number one priority is to make sure you're playing safely and responsibly.

Here's what we do at the TGO's DraftKings Sportsbook to make that happen:

- We educate our team members to recognize problem gambling and give them the resources to help.
- We provide information and assistance to our players.
- We participate in programs and initiatives to increase problem gambling awareness.
- We prevent underage gambling.

Think you or someone you know has a gambling problem? Reach out for help.

Helpful Phone Numbers

National Council on Problem Gambling: 1-800-522-4700

Gambling Anonymous National Hotline: (888) GA-HELPS (888-424-3577)

Gambling Assistance Hotline: (800) 522-4700

Washington Problem Gambling (ECPG) Helpline: 1-800-547-6133

Not ready to chat? Check out the resources below for responsible play:

- Practical tips to stay within safe limits
- Gambling myths
- Risks associated with gambling
- Signs of a gambling problem and how to get help

[The National Council on Problem Gambling](#)

[Gamblers Anonymous](#)

[Evergreen Council on Problem Gambling](#)

[Tulalip Tribes Problem Gambling Program brochure](#)

Know Your Limits

At the TGO's DraftKings Sportsbook we want our patrons to enjoy playing their favorite games and gamble responsibly. However, for some, gambling can become a problem. Please familiarize yourself with the information below. It is essential if you are recovering from any kind of dependency.

- Always establish limits for depositing and spending before you start playing.
- Decide beforehand on a time limit for your playing session and stick to it. Within that session ensure that you take regular breaks from playing.
- Never gamble if it interferes with your daily responsibilities.
- Never gamble if you are in recovery from any dependency or are under the influence of alcohol or any other substance.
- Never gamble if your primary aim is to recover losses. Remember, bet with your head, not over it.

Play Responsibly - Set Gaming Limits

Deposit Limits - You may set daily, weekly or monthly limits on the amount you deposit into your account.

Spending Limits - You may set limits on how much money you wish to spend while playing.

Wager Limits - You may set limits on the maximum amount of any single wager you can place on DraftKings Sportsbook.

Time Limits - You may set session limits so you can control the amount of time you want to play. Please note, all limit decreases will take effect immediately, however, if you wish to increase a limit you first must wait till the previous limit expires.

Play Responsibly - Cool Off Periods

You can set a cooling off period if you feel like you're spending too much time or money on DraftKings. Users can elect to "Cool-off" for 3 days to 4 weeks, which can be accessed [here](#). This period restricts you from placing any bets, depositing funds and prevents you from making changes to your account. To withdraw funds from your account during your cool-off period, please contact our customer support team.

Self-Exclusion

You have the right to enroll in a Self-Exclusion Program. This self-exclusion list is maintained by the Tulalip Tribal Gaming Agency and can be accessed via the following website: [The Tulalip Tribes II Home – Dept – Tulalip Tribal Gaming Agency \(tulaliptribes-nsn.gov\)](http://www.tulaliptribes-nsn.gov).

Stay safe when You play with us

Your privacy and protection are important to us. Here are some tips and links to enhance your security.

Reset your password

If you forget your account password, or you suspect that any unauthorized person may know it, you should immediately notify us. You can always reset your password at any time by clicking on any "Forgot Password" link available either on our login page or within your account. We will send a password reset link to your email address. By clicking on that password reset link, and correctly answering two security questions, you will be able to create a new password:

<https://www.draftkings.com/account/resetpassword>

Enable strong authentication for added account security

You may opt-in for "strong authentication" of your account by logging in and navigating to the preferences page under your account information. With strong authentication, each time you wish to

log in to your account, you will receive a text message from us containing a temporary six digit code. You must enter that code during account login to access your account. Click here to opt in:

<https://sportsbook.draftkings.com/myaccount/preferences>

Keep others away from using your account

Don't forget to lock your device when you're not playing. Remember, letting other people access your DraftKings account is strictly prohibited. If another person does use your account, you are responsible for their actions.

Recognize unauthorized use of your account

You can frequently compare your payment method statements against your account's known deposits to look for transactions you don't recognize. If you think your account has been compromised, please change your password, consider enabling strong authentication, and contact Customer Support.

Complaints

Got concerns, suggestions, or complaints? Get in touch with us at sportsbook@draftkings.com or start a live chat with one of our agents [here](#). We're always here to help, but if you feel you're not getting the help you need and you've exhausted all reasonable means to resolve the complaint, you may file a complaint with the Tulalip Tribal Gaming Agency. Patron Disputes investigation requests can be sent directly to the Tulalip Tribal Gaming Agency via the following website: <https://www.tulaliptribes-nsn.gov/Dept/TulalipTribalGamingAgency>

Terms & Conditions

All capitalized terms contained herein shall have the same meaning ascribed to those terms in the End User License Agreement ("EULA") which appears on the Terms and Conditions page of the Websites. In the event of a conflict between information contained in this Player Protection page and the EULA, the terms and conditions of the EULA shall prevail. If you would like a copy of the Terms and Conditions agreed to when you established your gaming account please contact sportsbook@draftkings.com.

Account & Game History

Feel free to obtain your account and game history any time! Log in and go to your account information for details.

Underage Gambling

Underage gambling is a criminal offense. Facilitating someone under the age of 21 to gamble is also against the law. If caught, you'll be prohibited from gambling online.

Federal Prohibitions/Restrictions

- There are several Federal prohibitions and restrictions regarding Internet gaming which include, but are not limited to, 18 U.S.C. §§ 1084 et seq. (the "Wire Act") and 31 U.S.C. §§ 3163 through 3167 (the "Unlawful Internet Gaming Enforcement Act").

Problem Gambling/Safer Play Resources

- [Problem Gambling FAQ's](#)
- [Screenings Tools](#)
- [Self-Help Toolkits](#): Created by the Cambridge Health Alliance, Division on Addiction

- [Your First Step to Change](#) is a collection of self-change toolkits available to the public, free of charge. Many people change their excessive behavior patterns without entering treatment. These toolkits are for individuals who would like help making a change or want information about their own risky behavior. The toolkits help people:
 - *Gain information about addiction-related problems.*
 - *Help people evaluate their own addiction-related behavior.*
 - *Help to develop change strategies, should they decide that change is the best course.*
- [The BASIS](#) mission is to minimize the addiction's harmful effects by providing the general public, treatment providers, policy makers and others with access to addiction research. This is a resource provided by the Cambridge Health Alliance, Division on Addiction.
- [Help by State](#)
- [Gamblers Anonymous](#)

Additional Resources

BetBlocker

[Betblocker](#) is a free tool designed to help you control your gaming by blocking access to nearly 15,000 gaming websites. It can be installed on as many devices as you would like, and you can customize the period of time you wish to be blocked for (1 day minimum, 5 years maximum). BetBlocker also offers a calendar-blocking functionality which allows you to block specific days of the week, month or year.